

TOGETHER TOWARDS WELLNESS

We look forward to partnering with you on your path to health.

OUR RESPONSIBILITIES

1

Provide the Best Possible Care

We are committed to offering the highest standard of care to help you recover and optimize your health as quickly as possible.

2

Listen to Your Concerns

From your initial consultation to your last visit, we actively listen and communicate to partner with you in your health journey.

3

Respect Your Time

We understand your time is important and strive to reduce your wait with efficient policies. If you feel your wait was excessive, please let us know.

4

Continually Improve

Our clinic is part of a worldwide network of highly regarded providers dedicated to ongoing improvement. In 30 days, you will receive a very brief survey; your feedback is appreciated and will help enhance our care.

5

Recognize Our Limitations

If we cannot help you or believe another facility may serve you better, we will let you know and always recommend what is in your best interest.

YOUR RESPONSIBILITIES

1

Be Punctual

Please arrive on time for your appointments and give at least 24 hours notice if you need to reschedule.

2

Follow Recommendations

To fully benefit from our care, it is crucial to follow your provider's advice. Very soon, you will receive a personalized care plan from our clinic. This will be either printed or emailed to you through our secure patient portal, HealthCom.io. Here's how to access your information:

1. Look for an email from our clinic sent via no-reply@healthcom.io. If you don't see the email, please check your spam folder. If it's there, add no-reply@healthcom.io to your safe senders list. If you can't locate the email, contact our receptionist for a resend.
2. Navigate to HealthCom.io by clicking the link or scanning the QR code provided with your care plan.
3. Log in using the username and temporary password included in your care plan.
4. Create a new password for your account.
5. Log in and review crucial details on resolving your condition, including your home exercise videos.

3

Share Your Experience

We appreciate your referrals and encourage you to tell others about our clinic. Whenever you feel that we've met or exceeded your expectations, please take a moment to review us online and help us help others.